



## GPEA 2018 - Summary of Performance / Awards / Best Practice

**Full Official Name of Applicant:**

Work year / Financial year e.g. Jan to Dec, Apr to Mar etc :

### 1. Key Performance Indicators - Results for latest 3 years reported

Focus Areas	Performance Indicator	KPI Formula - what is measured	Year 2015	Year 2016	Year 2017
Customers / Market / Service					
Products / Processes					
Financial results					
Workforce					
Governance					
Productivity Related					
Technology / 4th Industrial Revolution					

**2. Market and Competitive Position:**

Market place recognition/ Competitive position	2015	2016	2017	Name of Competitor as relevant
Market Share				
Market position				
Competitive position				

**3. Awards accorded in last 3 years - Top 3 ranked in terms of significance**

Title of Awards / Accolade	Year Awarded	Name of Awarding body / authority	In recognition for /of what?

**4. Other Awards for last 3 years - Top 3 ranked in terms of significance**

Title of Awards / Accolade	Year Awarded	Awarded by whom (the body / authority)	In recognition for /of what?

**5. Identify Two Best Practices adopted by GPEA Applicant in any process and still actively deployed**

<b>Title of Best Practice 1:</b>
Brief Description of Best Practice (in max 100 words)
Why is it considered as a Best Practice and where was it learned or adopted from (in max 80 words)
Any process measures / performance standard (tangible / intangible) available to consider as best practices (in max 50 words )

**Note: Applicant may attach 2 pictures / pictorial of the 2 best practices if useful to help understanding.**

<b>Title of Best Practice 2:</b>
Brief Description of Best Practice (in max 100 words)
Why is it considered as a Best Practice and where was it learned or adopted from (in max 80 words)
Any process measures / performance standard (tangible / intangible) available to consider as best practices (in max 40 words )

**Note: Applicant may attach 2 pictures / pictorial of the best practice if useful to help understanding.**